



Minerva PCN

Summer Edition 2025

# NEWSLETTER

## St Michael's & The Beehive surgery



### REPEAT PRESCRIPTIONS

How do i order my repeat prescription?

There are various ways to order your repeat prescription:

- Online ordering. You will need an account for this so ask reception for more details.
- NHS APP. This is the quickest and easiest way.
- Come into surgery and drop your script in the box by the front door, or request your items at reception.

**We only accept orders over the phone under special circumstances, if you have permission. This is to reduce the chance of any errors being made.**

We always aim to have your prescription signed and processed within 2 working days. If you have any delays or queries after this time, please contact your designated pharmacy.

### Evening & Weekend Appointments

Did you know that you can book evening and weekend appointments?

These are available at St Michael's on Wednesday evening & alternative Saturday mornings. If these aren't convenient, you can book appointments at various surgeries across BANES.

These appointments include Cervical screening & NHS Health Checks.

Ask at reception for more info.

### STAFF UPDATES

Welcome back Shaf, she is returning from maternity leave and will be on reception.

### SUN SAFETY

Sunburn increases your risk of skin cancer.

Sunburn does not just happen on holiday. You can burn in the UK, even when it's cloudy.

There's no safe or healthy way to get a tan. A tan does not protect your skin from the sun's harmful effects. Aim to strike a balance between protecting yourself from the sun and getting enough vitamin D from sunlight.

Make sure you:

- spend time in the shade during the hottest part of the day
- never burn
- cover up with suitable clothing and sunglasses
- take extra care with children
- a sun protection factor (SPF) of at least 30 to protect against UVB
- at least 4-star UVA protection



Take extra care to protect babies and children.

Their skin is much more sensitive than adult skin.

Children aged under 6 months should be kept out of direct strong sunlight.

[Read More](#)



01 / 02

# COMMUNITY WELLBEING HUB

The Community Wellbeing Hub is committed to providing services that support your health and wellbeing needs. We work with our partners to ensure that you get the right support at the right time. One contact to the Hub can connect you to multiple services. If you are an individual looking for support, or perhaps a concerned family member, a neighbour or a carer, get in touch.

Services the Community Wellbeing Hub can offer help with:

- Accessing food
- Digital inclusion
- Employment, skills and volunteering
- Energy advice and support
- Family, friends & carers
- Getting around
- Healthy lifestyles
- Home from hospital/Hospital avoidance
- Housing advice and options
- Managing at home
- Mental health
- Money matters
- Physical activities
- Specialist support for health conditions
- Support groups and wellbeing activities
- Young people



Call **0300 247 0050** or get in touch via the self referral form:

**<https://communitywellbeinghub.co.uk/form/contact>**.

In partnership with



## Appointment Activity

March - May Figures



DR APPTS  
OFFERED

4889

DR APPTS -  
DID NOT ATTEND

141

NURSE APPTS  
OFFERED

4186

NURSE APPTS -  
DID NOT ATTEND

296

PLEASE CALL TO  
CANCEL YOUR  
APPOINTMENT IF  
YOU ARE UNABLE  
TO ATTEND. THIS  
ALLOWS US TO  
OFFER IT TO  
SOMEONE ELSE.

Find us on  
**Facebook**

Search- St Michael's & The Beehive

## PATIENT PARTICIPATION GROUP

**Next meeting: 18.11.25**

Have your say. New members always welcome.  
If you are interested in attending please  
contact the practice manager via

**[bswicb.stmichaelssurgery@nhs.net](mailto:bswicb.stmichaelssurgery@nhs.net)**



St Michael's surgery, Walwyn Close, BA2 1ER  
The Beehive Surgery, Mount Rd, BA2 1NH



01225 428277  
01225 445004



[bswicb.stmichaelssurgery@nhs.net](mailto:bswicb.stmichaelssurgery@nhs.net)