



Minerva PCN

NEWSLETTER

St Michael's & The Beehive surgery



FOOD BANK DONATION

Since our winter edition newsletter, the staff at St Michael's & The Beehive collected food throughout December to donate and help out the local community. Bath Foodbank provides three day emergency food parcels to people in crisis.

Bath Foodbank aims to support these people and ensure that everyone can access food when they need to. The Bath Foodbank works using a limited voucher referral system. Emergency food parcels can be obtained by getting an electronic Foodbank voucher from a referral agency. Here are a few agencies that you can also call to get a voucher:

B&NES Welfare Support: 01225 477277
Community Wellbeing Hub: 0300 247 0050

Local food bank: Lighthouse Centre, Highstreet, Twerton, BA2 1DQ. Tues & Thurs 9:30-11:30



STAFF UPDATES

Congratulations to our former receptionist Lynsey who has taken on a new role as Phlebotomist & GP assistant.

Dr McNaught has gone on maternity leave. Wishing her all the best with her new baby.

We are sad to see our receptionist Yasmin leave to further her career within the NHS. Wishing her luck in the new role, you will be missed.

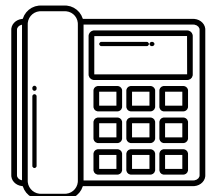
PHONE SYSTEM

We have been operating a new phone system.

Our aim is to help improve patient access and communication by answering your calls quicker, correct queuing system and call back options.

Our figures show that in the first week we answered **990 calls UNDER 1 minute.**

We appreciate your patience during this transition. Our phone numbers remain the same.



CHILDHOOD VACCINATIONS

Vaccination is the most important thing we can do to protect ourselves and our children against ill health. They prevent millions of deaths worldwide every year. If you know your child is due for a vaccination, you can speak to your GP surgery to book the appointment. You do not need to wait to hear from them.

What to expect after the appointment

Your baby or child may cry for a little while after a vaccination, but they should feel better after a cuddle. Sometimes the area where the needle goes in can be sore and red for 2 to 3 days. This should go away on its own. Some children may feel irritable and unwell and some may develop a high temperature (fever).

How to treat a high temperature after vaccination

If your child develops a high temperature:

- make sure they're not wearing too many layers of clothes or blankets
- give them plenty to drink
- give them liquid paracetamol or ibuprofen to bring their temperature down



NHS

It's recommended that you give your baby liquid paracetamol after the MenB vaccine to reduce the risk of a high temperature. This vaccine is given at 8 weeks, 16 weeks and 1 year old. Make sure you follow the instructions that come with the medicine.

For more information visit the NHS website.

Childhood vaccination schedules are available in the waiting room.

Immunisation

helps to protect your baby when they need it most

Immunisation helps to protect your baby against 17 diseases such as

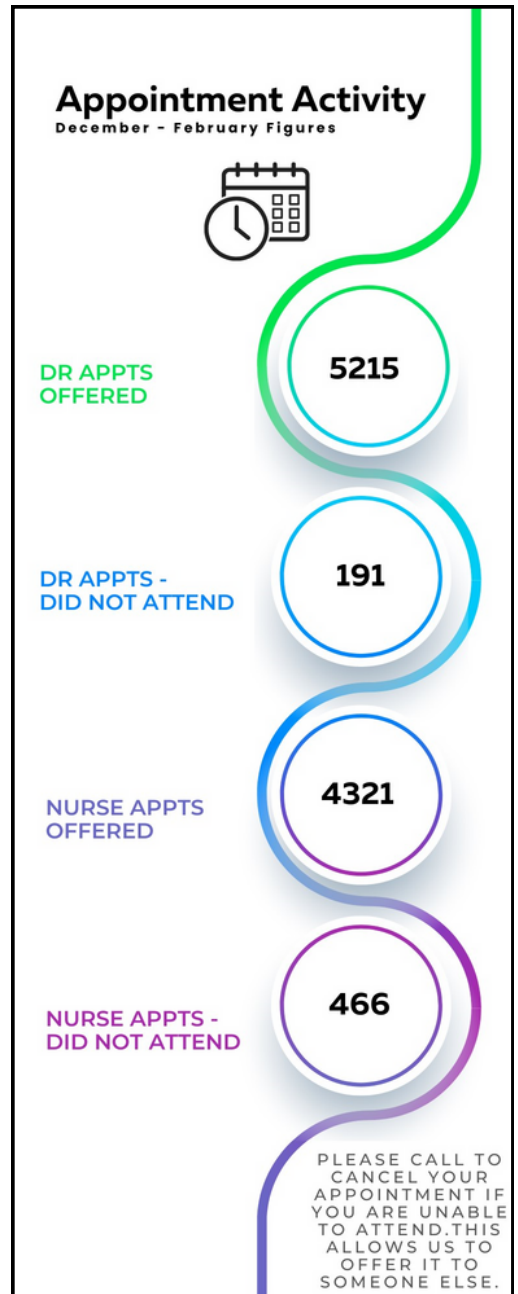
- Whooping cough
- Septicaemia
- Meningitis
- Diphtheria
- Measles
- Tetanus
- Polio
- Rotavirus



Keeping up to date with vaccination protects your baby

See your GP, health visitor or practice nurse for details

Immunisation
helping to protect everyone, at every age



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PATIENT PARTICIPATION GROUP

New members always welcome. If you are interested in becoming a member please contact the practice manager via

bswicb.stmichaelssurgery@nhs.net



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The Beehive Surgery, Mount Rd, BA2 1NH



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